

PLEASE NOTE:

- (1) All credit card accounts are checked for validity. In many occasions, we can't accept credit card payments from overseas.
- (2) For Western Union and Wire transfer, we will e-mail you the account info upon receiving your completed application.
- (3) Please allow 72 hours for processing new accounts.
- (4) BTI reserves the right to deny any application if verification of information is not possible.
- (5) BTI may also request further information to verify the credit card use and payment information. Such verification may include requesting (a) copy of both sides of the signed credit card (or a recent credit card billing statement showing name, billing address and credit card number) and (b) copy of photo ID (driver license or passport).
- (6) Once your application is approved, you will receive an e-mail or fax stating your access number as well as account information. Below are instructions for your using callback.

Callback Basic Instructions

DEFINITIONS: Access Number – The number to dial to Trigger a callback; Callback Number – Your home, office or mobile phone that will receive the callback and make international call from.

Placing a Call

- a) Dial your access number, listen to one ring and hang up. Do not let ring more than three (3) times. The system will call you back in a few seconds and you will hear: *“Welcome, please enter the number to call followed by the pound (#) key”* and now you now have a line to make all calls as if you were calling from the United States.
- b) Dial: 011 + [country code] + (city code) + Local Number for all international calls, EXCEPT when calling countries within the North American where you dial: 1 + (area code) + number. The NAMS countries are the US, Canada, Bermuda & the Caribbean countries, except for the Netherlands Antilles.
- c) To hang up press the hash or pound key twice (# + #).

A touch-tone phone is required; on pulse phones, turn the tone/pulse switch to “tone”.

For details instructions, please contact us or visit our website at { HYPERLINK "http://www.btiophone.com" }.

For Office Use Only: TO BE COMPLETED BY BTI ONLY

CHECK LIST	Salesperson initials
✓ Customer & CB info Completed	
✓ Card holder name printed on Application	
✓ Credit card number, V-Code and expiration date on Application	
✓ Copy of Credit card front and back with signature provided – if requested	
✓ Copy of a Photo ID (drivers license or passport) provided -- if requested	
✓ Signed Authorization	
✓ Payment validity confirmed & received on (date):/...../.....	
✓ Activate acct (contact info, CB, and credit per deposited amount) & Tested	
✓ Customer informed of acct info & callback instructions	

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